

## SupplyMaster®

### **SupplyMaster® - The foremost freight and distribution management system in Australia**

SupplyMaster® is a multi-carrier system, accepting the requirements of any carrier, and over fifteen years has become the defacto standard by which alternative systems, including carrier 'loyalty' systems, are compared.

Compdata, the developer of SupplyMaster®, works closely with senders, carriers and receivers, with particular emphasis on senders of freight, responding to their needs to provide and maintain cost benefits with increased efficiency and productivity and at the same time improving customer relations.

Compdata does not impose bureau costs, indeed there is no third party involvement on the operation of SupplyMaster®, data is sent directly to the carriers from your site.

SupplyMaster® can work with any stationery and most label printers, both of which can be sourced from Compdata if required.

Should you have a query, SupplyMaster® is fully supported by a dedicated Helpdesk with direct access to Development staff, ensuring quick response and solutions to all levels of questions.

Specific modifications for your organisation may be developed by Compdata's experienced systems design and development team if required.



***“Mastering the sender, carrier, receiver relationship”***

### Compdata Technology Services



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## SupplyMaster®

**Australia's foremost freight and distribution management system.**



- **Promote productivity**
- **Improve your bottom line**
- **Raise customer satisfaction**



***“Mastering the sender, carrier, receiver relationship”***

Developed by 

## Promote productivity

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### ***Increase productivity***

Entering, printing and searching for consignments takes significantly less time than with a manual system, and produces a more professional result.

### ***One system for ALL carriers***

Handle all your freight needs with one system, no matter how many carriers or drivers you use and comply with their requirements for labels, manifests and data files in their specific formats.

### ***Reduce training needs***

Despatch staff need only learn and use one user-friendly, intuitive system.

### ***One system, many users***

A network option allows multiple users to enter consignments on different PC's at the same time.

### ***Data entry reduced or eliminated***

Reduce or eliminate the need for data entry by sending order details to SupplyMaster® through the Host Interface option.

### ***Reduce carrier billing errors***

Potential data entry mistakes are eliminated by sending consignment data direct to the carrier through the internet. (The carrier invoices based on data provided by you.)

### ***Reduce errors and save time in measuring goods***

Interfacing with many brands of electronic weight scales, details from standard box/item sizes are entered automatically.

### ***Find and track consignments with ease***

With all your consignment data in one place, users can easily search for a consignment and at the press of a button get carriers' scanning/tracking information on that consignment.

### ***All your freight data at your fingertips***

Quickly answer all your freight questions with your consignment data easily accessible through reports, spreadsheets and data exports.

### ***Reduced customer service calls***

By sending email notifications to receivers, and providing clear, accurate information to carriers, customer service calls are greatly reduced.

### ***Comply with Dangerous Goods Requirements***

Dangerous goods functionality records all relevant information and generates Shippers' Declarations.

## Improve your bottom line

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### ***Reduce basic charges***

By prompting the user to consolidate consignments to the same receiver, unnecessary basic charges are eliminated.

### ***Reduce despatch costs***

Achieve significant labour cost savings by eliminating handwritten connotes, reducing or eliminating data entry and streamlining the despatch process.

### ***Recover freight costs***

Charge freight back to your customer through SupplyMaster®'s easy calculation and reporting of a "Sell" freight rate.

### ***Reduce freight costs***

Realise significant freight cost savings by setting up rules for carrier selection or by allowing SupplyMaster® to identify the cheapest "Like Service".

### ***Identify invoice errors***

The optional Invoice Reconciliation Module compares carrier charges against what should have been charged, giving quick and easy Pay/Don't Pay options.

### ***Minimise costly misdirects***

By supplying clear labels, connotes and data to your carriers, SupplyMaster® assists in minimising the chances of your freight going to the wrong place.

### ***Analyse freight usage***

Through SupplyMaster®'s wide range of reporting and analysis tools, all the answers to your freight questions are at your fingertips.



## Raise customer satisfaction

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### ***Improved carrier performance***

Presenting your freight with clear and accurate labels that comply with your carrier's requirements enhances carrier's delivery and tracking performance thereby increasing the likelihood your customer will get their goods on time. Additionally, your freight will appear more professional to your customer.

### ***Pre-empt customer enquiries***

Automatically sending an email to the customer giving details of the consignment allows them to plan receipt of their goods.

### ***Accurate delivery data***

Ensuring that your freight arrives at the right place.

### ***Improved customer service***

The user is able to quickly find the relevant consignment note and obtain details, including tracking details of the consignment.

### ***Improved company image***

With better presentation of your freight and faster handling of your customers' enquiries.

